From:

James Tallent

Sent:

20 November 2016 11:06

To:

Licensing

Subject:

Notice of review of premises licence

To whom it may concern

I am writing to you about the reported concerns of the Fleur De Lis Public House. I have lived in the Village of Leigh for over 4 years and love everything about the village, one of the main things about Leigh is its sense of community. At the heart of this is the places that people can meet, these places include the village school, the church and of course the Fleur De Lis and the British Leigion

Myself and my family have used the pub on a regular basses including celebrating my 40th birthday. The owners John and jo have always made me and my wife and two children feel very welcome. They have respected the village and have helped in local causes including giving prizes to the local school for raffles. I have never heard or seen any damage or antisocial behaviour at the pub. The clientele age range is in its early 30's to late 70's and use the pub for mainly its food, drink and nice family atmosphere. When John and Jo moved in the house next door was up for sale so the owner knew when buying the property that they where moving next door to a pub.

I hope this statement helps in any decision you make about the licence and you can contact me anytime. Lets hope we don't loose this valuable asset to the Village

james tallent

From: publicaccess@sevenoaks.gov.uk
Sent: 22 November 2016 22:46

To: Licensing

Subject: Comments for Licensing Application 16/03704/REVIEW

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 10:46 PM on 22 Nov 2016 from Mrs Rachel Littlejohn.

Application Summary

Address: Fleur De Lis Public House High Street Leigh Tonbridge

Kent. TN11 8RL

Proposal: Review of licence

Case Officer: Nicola O'Shea
Click for further information

Customer Details

Name: Mrs Rachel Littlejohn

Email:

Address:

Comments Details

Commenter

Type:

Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for

- Crime Objections

comment:

- Supporter of Licence Application/Holder

Comments:

10:46 PM on 22 Nov 2016 I object to a review of this license. I support the landlords being able to hold parties and functions and continue to open in accordance to the existing license for the following reasons:

- a) Leigh has lost a pub in the past 10years and the pub had always added a great deal to the village community. There have been a number of landlords over the years that have struggled to make the pub viable so events are
- needed to make the pub viable.
- b) having attended the quiz nights and one function mentioned (in the application)I dispute the facts documented as some are not true. The monthly quiz nights finish by 10pm and except in the height of summer the doors and windows are closed. The microphone is needed for the quizzers to hear the questions so it is unlikely this could be heard 'outside'the premises. Having attended the function on the 17/9 , attended by many residents of Leigh I do not recall witnessing any drunken behaviour or teenagers laying in the road. As it was a 50 birthday party all young people attended with their parents
- c) The current landlords, in addition to music events (

which are ticketed so are advertised in advance) and private events, have endeavoured to host events to attract all in the community. These include dinners for local organisations, women's and men's breakfasts for the local church, hog roasts and other fundraising events. There has also been New Year's Eve parties for a small cost that have been attended by different people in the community - bringing together both young and old. My husband and I have lived in Leigh for 20 years and support the local pub. I have witnessed the current landlords being considerate - asking patrons to leave quietly, keep noise to a minimum in the garden and asking people to come in from the garden late in the evening. The

Pub has become a real community pub and this is reflected in its popularity both within the village and surrounding areas.



One Redcliff Street Bristol BS1 6TP T +44 (0)333 006 0000 F +44 (0)333 006 0011 DX 7815 Bristol

www.TLTsolicitors.com

Our ref

303L/PW03/LC05/84742/2462

Your ref

Z • 13.7 7-3 L • 0.107

Sevenoaks District Council PO Box 182 SEVENOAKS TN13 1GP

For the attention of: Licensing Section

By special delivery

Direct tel

+44 (0)333 006 0692

Date

21 November 2016

Direct fax

+44 (0)333 006 1492

Email

Dear Sirs

Our client - Greene King Retailing Limited Fleur De Lys High Street Leigh TN11 8RL Application for review of premises licence

We act on behalf of Greene King Retailing Limited, the premises licence holder for the above Premises.

We confirm that we are instructed in respect of this matter and would be grateful if copies of all future correspondence could be sent directly to us.

Please could you forward to us copies of any representations to the application as and when they are received.

Currently, our **inconvenient** dates for the review hearing are as follows and we would be grateful if these could be avoided:

23 December 2016 to 3 January 2017 inclusive.

We will let you know if there are any other dates as soon as possible.

Please treat this letter as a representation on behalf of the premises licence holder to the above application.

The premises licence holder will be attending the hearing and will be legally represented.

In due course we will provide details of who will be attending and we anticipate that the BDM and/or the designated premises supervisor/licensee will be in attendance.



We are not currently in a position to comment specifically about the application as at this stage we do not have sight of any additional representations that may be received whether from responsible authorities or interested parties.

However, we have now started a dialogue with the applicant for review and when we are in a position to comment further we shall copy that across.

For the short term we trust that is satisfactory.

Yours faithfully

TITIIP

From:

Glennys Dalby <

Sent:

25 November 2016 10:24

To:

Licensing

Subject:

Fleur de Lis, Leigh

Follow Up Flag:

Follow up

Flag Status:

Completed

Dear Sirs,

We are very concerned to see that there is a complaint concerning the Fleur de Lis public house in our village of Leigh.

When the current landlords, John and Joanne, purchased this venue, it was very run-down. They have now invested a great deal of time and money making it much more attractive and welcoming. It is a great asset to our village. We would certainly not want to see it penalised in any way.

The two complainants both purchased their properties knowing that they were buying next door to a public house and therefore should have realised that there would be a certain amount of disturbance from such a position. This complaint can be compared to those people who buy houses next to a church and then complain about the church bells ringing, or those buying near a working farm and then complain about the animals making their natural sounds!

The landlords make every effort to minimise any nuisance and as local residents (aged 77!) we are not aware of any undue disturbances.

We certainly feel that this complaint should not be upheld.

Yours faithfully,

Geoff and Glennys Dalby

Leigh.

Kent TN11

From:

Sinead Dean <

Sent:

27 November 2016 16:36

To:

Licensing

Subject:

Fleur De Lis Public House, High Street, Leigh, Tonbridge, Kent, TN11 8RL

Dear Sir or Madam,

I'm writing in regard to the application by Mrs Jane Baier for a summary review of the premises licence for the Fleur De Lis Public House.

My husband and I live in Leigh and we wanted to respond to the applicants complaint about noise on the 26th and 27th August 2016 in particular. We were both very disappointed to read that the applicants had included these dates as the 26th August was our wedding day and the 27th August was the day after it.

We chose our local public house, the Fleur De Lis as a meeting point for approximately twenty of our guests on the morning of our wedding, 26th August. We believe that this was an appropriate choice of meeting point. My husband was in the forecourt of the Fleur De Lis from approximately11am to approximately midday, when transport arrived to bring both him and our guests to our wedding venue. We feel that as a village pub, it was appropriate for the Fleur De Lis to act as a meeting point for both my husband and other residents of Leigh to then travel onwards to our wedding. We don't believe that there was excessive noise at this time and we also believe that if you choose to live next door to the only public house in a village location then you should expect that village residents may well want to use their local public house as a meeting point or otherwise for for events such as weddings from time to time and feel as if this particular instance should be disregarded from the application.

With regard to the 27th August, which was the day after our wedding, we chose to host a BBQ for our guests as well as some friends that also live in the village. We had guests from as far a field as Australia and again, we believe it was appropriate for approximately 40 wedding guests and friends to join us to celebrate our marriage in our local public house. To clarify, the BBQ was over by approx. 5pm so any 'stench' would have been clear by then. I notice that the applicants have not been forthcoming in detail as to when the BBQ actually finished so felt I should clarify this. It is perfectly reasonable to hold a BBQ in a pub garden during daytime hours, regardless as to whether it was held to celebrate a marriage of two people who live in the village or not. Many, many residents hold BBQ's over the summer months in Leigh. I do wonder if ________ Mrs Baiers other neighbour, had chosen to hold a BBQ over the summer months in her garden would Mrs Baier have also complained to her? So again, we believe this particualr instance should be disregarded from the application.

In terms of the evening of the 27th August, there was singing and noise, however, singing did not actually start until the evening. It's incorrect to suggest that there was singing from 4pm on that particular day as there wasn't. When I asked the Landlord if we could continue celebrating he told me we couldn't, despite having a licence until 1am as he had to be considerate towards the pub's neighbours. Again, I feel particularly strongly about this as my husband and I were celebrating our wedding and I'd like to reiterate that if you choose to live next door to the only public house in a village location then you should expect that village residents may well want to use their local public house to celebrate events such as weddings from time to time and feel as if this particular instance should also be disregarded.

I'd also like to point out that Mrs Baier lived opposite my husband and I and we got on well with her. Infact, she wished my husband well the day before our wedding and we also invited her to join our BBQ the following day, 27th August at the Fleur De Lis. It is very disappointing that an ex neighbour who we believe to be a community minded person would choose to cite our wedding in particular to further her own agenda in the licence of the Fleur De Lis being reviewed. Many of our neighbours had conversations with her before she bought the cottage next door to the Fleur De Lis as to how she would cope living next door to the pubic house and the noise from it. We were all surprised and a little concerned that she was making the wrong decision as she had also complained to us all at various points about the noise from the resident who lives in the ground floor flat she lived above.

It would seem noise is a particular problem for Mrs Baier wherever she lives, so my husband and I found her decision to move next door to the village public house somewhat strange and would question her motives for this application as surely she carried out appropriate surveys as to the structure and sound proofing of the wall between the cottage and the public house before she bought and moved into the cottage?

The current Landlord's of the Fleur De Lis have supported the community by creating a space whereby the village community can come together. From fundraising events for the local school, to coffee mornings in aid of charities, to WI events, to quiz nights and indeed our own wedding. It would be detrimental to the community for the current licensing terms to be withdrawn due to one persons decision to move next door to a public house which surely she knew the licence terms and structure of before she chose to move there?

Both my husband and I would ask that you take the above into consideration when deciding upon the licensing terms of the Fluer De Lis.

Yours Sincerely,

Mr and Mrs J Wilson

Leigh TN11

From:

ShotbytheSheriff <

Sent:

30 November 2016 15:12

To:

Licensing

Subject:

Re: Licence Review at: Fleur De Lis Public House, High Street, Leigh, TN11 8RL

Follow Up Flag:

Follow up Completed

Flag Status:

Dear Sir or Madam

Re: Licence Review at: Fleur De Lis Public House, High Street, Leigh, TN11 8RL

I write to you now with reference to the Licence Review application made regarding the Fleur de Lis Public House by Mrs Jane Baier

I would like to take this opportunity to comment about some of the complaints made in the aforementioned application.

Although not a direct neighbour, myself and my family have lived in Leigh for approximately 8 years and are frequent visitors to the village pub. I would firstly like to respond to the general objections made as well as the specific dates mentioned in the complaint.

In addition, I feel it's important to mention, that I was in fact present at some of the occasions cited in the complaint made by Mrs Baier so feel well positioned to provide commentary on these events:

General Comments

A reference is made to Fleur de Lis being a public house for about 100 years, it is in fact closer to 150 years as the pub was bought by a brewery in 1870.

Mrs Baier suggests that the current Landlords made no attempt to sound proof the building when they undertook the renovations. I am curious to know why she did not undertake such work in her home when she too undertook renovation work upon moving in. She was advised by people on a number of occasions that it was ill-advised to purchase a property next door to any pub. Although the Fleur De Lis is by no means a raucous establishment, it is nevertheless, A PUB and there will, by default, be a moderate amount of noise, even from a small, quiet village pub such as this.

Surely Mrs Baier was sensible enough to check what the licensing hours at the pub were before purchasing the property. If this is the case, then I question whether she indeed has any recourse for complaint on this issue. I find it unreasonable that she has even mentioned the "abusive" conduct of a previous landlord with reference to her complaining. This is not relevant to this case and does not reflect on the current landlords in any way. With reference to the "music events" mentioned. Except for New Years Eve, there are probably 2 or maybe 3 private parties at the pub per annum where there is a DJ or a band. I do not regard this as excessive or worthy of comment. The comment made about the children being unable to sleep – I am presuming this is from No.2, as Mrs Baier lives at No.1 and has no children living in the house. I think this is not made clear on the complaint but is important to comment on.

The Beer Garden

It is ludicrous to suggest that they are subjected to "drunken noise" from 11am in the morning. Somehow I think the mother & baby group or the elderly ladies of the village, who meet their for coffee and croissant, may take offense to that.

There is a mention of the general noise from the beer garden, saying "up to 40 people in your neighbours back garden is not normal day after day". If this was a residential property, I would probably agree with this statement. However, I must refer to my earlier comment about her expectations when buying a property next to a pub. It is totally normal for people to be in the pub beer garden – that is its function. It is an integral part of the pub. There are not many BBQs at the pub, so seems somewhat intolerant to mention this. Regardless, she has bought a property next door to a pub/restaurant – you will smell food.

There is a reference made the beer garden and "floodlighting to 1am". The suggestion is that it is like a football stadium. This is not the case.

The phrasing of the complaint suggests that there is music played in the beer garden. This is not the case either. They do not have an outdoor sound system. The music played on a day-to-day basis is nothing more than background music inside the pub.

Late Night Drinking

There is reference made to the "late night drinking" at the pub and the infringement made upon their "human rights" with regards to the noise. Again, I do not believe the complaint offers a true and fair representation of the pub. It suggest that there is loud noise every night until 1am.

During the week, the pub is often quiet with not many customers and they even close early on occasion.

Although the current landlords have a licence and a right to stay open until 1am, they generally don't and are more likely to close at midnight. They are considerate and ask customers to not use the beer garden after a certain time in the evening.

I am a little alarmed that they have referenced Human Rights Part 2, Article 1 in their complaint. I am not convinced that this was written with the intention of being used as an arguing point for someone who moves in next door to a pub and then has the nerve to complain about the noise.

Specific Dates Mentioned – that I was present for

26th August – the wedding date of a couple that live in the village. The wedding guests were dropped off in a coach outside the pub upon their return to the village. If there was excessive noise, this is not the fault of the pub as the guests were not drinking in the pub, just an unfortunate disturbance.

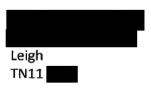
27th August – a BBQ to celebrate the aforementioned wedding – it seems a little mean-spirited to complain about a wedding celebration quite frankly. With reference to the singing, the complaint suggests that there was singing outside from 4pm -11.50pm. This is just untrue. There was an advertised Karaoke evening at the pub that evening that was inside and didn't start until about 7.30pm-8pm. The karaoke was only on for a couple of hours.

I would also like to say that I used to live right next door to the village church and the Church bell ringers practice every Wednesday evening from 7.30pm-9pm and also ring the bells twice on Sunday morning. This noise always disturbed me. However, I chose to live there and felt it would be extremely inappropriate to complain, so NEVER did. Instead I chose to move to a house, still in Leigh, but further from the church. I should point out to you that Mrs Baier also owns a second property in Leigh that she rents out. I would be curious to know why she doesn't simply move to that property and rent out her house next to the pub instead.

I will finish by saying that The Fleur de Lis is a quiet, quaint, village pub that never has any trouble. It is also more than that – it is an essential community hub for a variety of people including, the WI, school Mums, school teachers (after work), cricket & rugby teams (and others), the PTA meetings (of which I understand Alice Backlog attends). Any change to the licence, that would result in reduced opening hours, would dramatically and negatively affect the business of the current landlords and potentially put them out of business. They have spent considerable time, money and effort on the pub and there is a fear it may cause it to close. The Fleur de Lis is an important part of our local community and isn't there simply there to provide libation to the masses. It is the last remaining public house in the village, where there was once about 5!

Please could you acknowledge receipt of this email and keep me apprised of any developments.

Yours sincerely Nicky Sheriff



Nicky Sheriff Shot By The Sheriff Photography

From: Keith Woodgate <

Sent: 30 November 2016 17:42

To: Licensing

Subject: Re: Review of Premises - Fleur de Lis, Leigh

Dear Sirs

I am a frequent customer of the Fleur de Lis, more frequent than my GP would like, and as such feel qualified to comment on the review that you are conducting.

I am 62 years of age and retired. Before retiring I worked for large services companies as a professional programme manager. I am of good character and sound mind.

I have lived in the village (and frequented the pub) for 28 years. The conduct of the patrons and the level/frequency of music as far as I can tell is no greater than it has ever been and it is not at a level that I would call a public nuisance.

Clearly the smoking ban has resulted in more people congragating outside, but their behaviour has always seemed appropriate and no worse than any other public house.

I would say two things about Mrs Jane Brier

1) She has lived/had family connections in the village for as long as we have lived here (if not longer). She would have been fully aware of the circumstances relating to the Fleur before she bought the house.

This complaint seems totally in keeping with her character.

I hope that sense prevails.

Yours faithfully

Leigh Kent

From:

David <

Sent:

01 December 2016 11:38

To:

Licensing

Subject:

FW: Fleur de Lis, Leigh

From: David [mailto:

Sent: 01 December 2016 09:57

To: 'licensing@sevenoak.gov.uk' < licensing@sevenoak.gov.uk>

Subject: Fleur de Lis, Leigh

I understand that a claim concerning excessive noise at this location has been made by two local residents. I believe this to be totally unreasonable. The landlord and his wife run a totally responsible, professional and considerate establishment. The noise is NOT excessive and one complainant now living next to the Fleur moved must have known, full well, that some noise would be inevitable as, indeed, it would be from any public house. Previous owners of the house adjacent to the Fleur had never complained. The Fleur is an essential part of the local community: the complaint is totally unreasonable and flies in the face of good community relations. David Sellicks

TNIAA

TN11

From:

Emily Stratten <

Sent:

02 December 2016 13:44

To:

Licensina

Subject:

Application for the review of a premises licence - Local resident response

Dear Sir/Madam,

Re: Application for the review of a premises licence – Local resident response

I write to you regarding the aforementioned application, submitted on 17 November 2016 by Mrs Jane Lesley Baier. I am a solicitor who has lived in the vicinity of the Fleur de Lis Public House, which is the subject of the application, for three years. Having read the application, I felt compelled to write to you because it is factually incorrect, in places irrelevant and generally unreasonable. I have set out below the factual inaccuracies/irrelevancies of the content of the application as they occur, as well as some secondary remarks which are relevant to this application and which serve to undermine it further.

Primary Content

- Part C, Page 3: Citing 'public safety' as a licensing review objective. There have been no incidents either to my knowledge, or stated in the evidence in the application, which demonstrate a threat to public safety. There have been no members of the public joining the application to state that their safety has, at any time, been threatened. This is therefore not valid grounds for the licencing review and so should not have been included.
- Page 3, Ground(s) for review: "...50 years on and drinking habits....have considerably changed". Drinking habits have not changed in the time between Mrs Baier buying her home and the date of the submission of her application to you, so this is irrelevant.
- Page 3, Ground(s) for review: "A previous landlord became abusive and threatening." As above, this information is irrelevant to this application and has been included for the sole purpose of painting a picture, which it is neither accurate (as regards the pub or its Landlords today), or reasonable, to include.
- Page 3, Ground(s) for review: "There has always been a problem with music events which have often been unplanned and without warning". There are a handful of private events held at the pub each year, such as birthday parties, wedding celebrations and so on. These are a part of the ordinary running of any pub business and are neither excessive (I have attended some events) nor unplanned. As stated above, I live in the vicinity of the pub (you can see my house from the pub garden) and I have never found the noise from events or the pub's day to day running, to be worthy of comment. Further, "they proceed to use the music licence...until <u>Iam</u>", simply serves to demonstrate that the Landlords operate at all times within the terms of their current licence. This is not grounds for complaint.
- Page 4, Ground(s) for review: "Up to 40 people in your neighbour's back garden is not normal day after day". This is not a "neighbour's back garden" this is a pub garden. This is precisely its purpose and therefore this comment is irrelevant. Further, "flood lighting to <u>lam</u>" is factually inaccurate; the Fleur de Lis pub garden has some lighting (of course) but this consists of fairy lights along the fences and some standard outdoor lights on the building. There is no 'flood lighting', nor is the effect one of a floodlit stadium. This is exaggerated, incorrect and therefore unreliable as evidence.
- Page 5, Diary entries: Of the ten entries provided, I note one reference to 'noise' finishing at 8pm (10.9.2016), three references to 'noise' finishing on or around 10pm (16.08.2016, 6.9.2016 and 9.9.2016) and just one reference to 'noise' finishing at 1am (17.9.2016), as per the current licensing terms. This demonstrates several facts: 1.) If these are the most 'excessive' examples of disturbance the applicant can give, query the need for the complaint; 2) the Landlords are clearly acutely aware of the time at which events finish and make every effort to be considerate and end events at a reasonable hour half of the examples cited ended before 11pm; and 3) they have never breached their licensing terms.

Page 5, Diary entries: The greatest failure of the diary entries in this application are their subjectivity: "Very noisy" can mean something entirely different to each person, as can other phrases used such as "excessive noise" it is impossible to tell what this means/how reasonable it is. I would note however, that no other neighbours, either on the other side of the pub or in the road behind the garden have complained about the noise or chosen to join this application.

Secondary Remarks

The following facts serve to further undermine the application:

- The applicant's house was bought with full knowledge and understanding that there was a pub next door. This invalidates statements regarding the 'unreasonable situation'.
- No other neighbours in the vicinity have joined the application. This undermines statements regarding the scale of any noise.
- The applicant owns a second home in the village of Leigh which is not next to the pub. This severely undermines any statement that the noise is simply too excessive to bear.

I would close by stating that the Fleur de Lis pub is, primarily, a business. The current Landlords have invested considerable time and money in this business and have turned it into a wonderful place for our village community to come together. Reducing their licensing hours would, ultimately, reduce their profits; a wholly unreasonable outcome in the circumstances. As someone who regularly visits the pub with their family I can state, as a fact, that the Landlords demonstrate enormous respect both to their patrons and to their neighbours; requesting that customers are quieter after 11pm.

I trust that you will consider the application in light of all of the evidence you receive. I appreciate you taking the time to consider my response. If you have any additional questions, please do not hesitate to contact me.

Thank you.

Yours sincerely,

Mrs Emily Stratten

Phil and Emily Stratten



Leigh, Kent.

TN11

Tel:

Sent from my iPhone

From:

Cllr Peter Lake <cllr.lake@sevenoaks.gov.uk>

Sent:

12 December 2016 14:54

To:

Nicola O'Shea

Subject:

Re: Fleur De Lis. Public House, Leigh. TN118RL

Follow Up Flag:

Flag Status:

Follow up Completed

Nicola

Thanks for your email, and for a very useful meeting the other day at the Fleur De Lis.

My home address is

Sorry to ask you this but who is the applicant and who are the responsible authorities? I should know but I am very new to all this.

Kind regards

Peter L

On Monday, 12 December 2016, Nicola O'Shea <nicola.oshea@sevenoaks.gov.uk> wrote:

Good Afternoon Councillor Lake

Please could you provide the address in which I should use for this representation. Once I have received this, I will send you a formal acknowledgement letter.

Please be advised that the consultation has been extended to 30 December as the applicant had not served all responsible authorities.

Kind Regards

Miss Nicola O'Shea

Senior Licensing Officer and Administration Team Leader

Sevenoaks District Council | Council Offices | Argyle Road | Sevenoaks | Kent | TN13 1HG

Tel: 01732 227270

Email: nicola.oshea@sevenoaks.gov.uk

Online: www.sevenoaks.gov.uk

From: Cllr Peter Lake [mailto:cllr.lake@sevenoaks.gov.uk]

Sent: 04 December 2016 19:02

To: Licensing

Subject: Fleur De Lis. Public House , Leigh. TN118RL

As District Councillor for Leigh I want to record that I wish to speak at any hearing in relation to this review in support of the landlord who has adopted all the recommendations agreed by this authority.

Thank you

Peter Lake

From: publicaccess@sevenoaks.gov.uk
Sent: publicaccess@sevenoaks.gov.uk

To: Licensing

Subject: Comments for Licensing Application 16/03704/REVIEW

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 8:36 AM on 06 Dec 2016 from Mrs Anne Brown.

Application Summary

Address: Fleur De Lis Public House High Street Leigh Tonbridge

Kent. TN11 8RL

Proposal: Review of licence

Case Officer: Nicola O'Shea
Click for further information

Customer Details

Name: Mrs Anne Brown

Email:

Address: Leigh, Kent TN11

Comments Details

Commenter

Type:

Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments:

8:36 AM on 06 Dec 2016 I am writing in response to the recent complaint and review of the premises licence for the Fleur De Lis in Leigh. I have lived in the village for 52 years and my house is situated a few hundred yards from the Fleur De Lis. I was very disappointed to read the recent complaint made by Jane Baier

considering that they made the conscious decision to purchase a property next door to a public house and knew full well what to expect when they moved there.

Unfortunately Leigh has already lost one public house and the Fleur De Lis is the only venue which brings the villagers together, it is the main hub of the village. In my opinion the current landlord and land lady have enhanced the pub and are very respectful towards the neighbouring houses, they ensure that their patrons keep to a minimum noise level when they are in the garden or when they leave the premises.

Like the village, the pub is very quaint and it is not known as a rowdy establishment. The occasions that have been remarked on were celebrations for a wedding and a birthday party, these do not happen every weekend. I hope that common sense prevails.

From:

Colin <

Sent:

06 December 2016 15:07

To:

Licensing

Subject:

16/03704/REVIEW - Fleur de Lis, Leigh

I should like to comment for this review as follows.

I live in Lower Green. The distance from our nearest window to the nearest part of Fleur de Lis is about 40 metres.

On New Year's Eve, 2015/16 we had a group of our friends in the party broke up around 0100 on the 1st January. I saw our friends into their cars. At the same time people were leaving the Fleur de Lis and I was aware that, by 0130, all was quiet. I considered this to be a good effort by the Fleur de Lis staff.

Further, last week we were advised by a letter drop that there was to be a party in the Fleur last Saturday, 3rd December. At 2300, I was standing by our first floor window nearest closed to the Fleur de Lis and I was unable to hear any noise.

I think that the recommendations in Mr. Butler's email of 31st October to Mr. Masters which were accepted by Mr. and Mrs. Masters should solve the problem.

I should add that I am Chairman of Leigh Parish Council and can add that Parish Councillors are keen for the Fleur de Lis to survive.

Yours sincerely,

Colin Stratton-Brown

From:

MaryAnne Stratton-Brown <

Sent:

12 December 2016 11:51

To:

Licensing

Subject:

Review - Fleur de Lis, Leigh

Dear Sir,

Re: 16/03704. Review - Fleur de Lis, Leigh.

I live in and my house is approximately 40 metres from the Fleur property. Obviously, noise carries and we aware of noise from the pub especially in the summer when doors and windows are open and people are outside. However, we have not found the noise to be excessive or unreasonable. On two occasions in the summer when music was being played, it stopped by 11.30/45 p.m. There are occasions when we are not at home so we may have been absent on other days when music was played.

Recently we were advised of a forthcoming party on December 3rd but despite listening outside at 9 p.m and 10 p.m. I could not hear anything. Similarly at midnight.

I feel that Mr. and Mrs. Masters are doing their best to mitigate any nuisance to their neighbours. The village is keen that the pub should survive.

Yours faithfully,

MaryAnne Stratton-Brown

Sent from my iPad

From:

Tamsin Anderson <

Sent:

13 December 2016 09:14

To:

Licensing

Subject:

Fleur de Lys, Leigh Consultation

Dear Sir/Madam

I would like please to respond to the review of the Fleur pub's licence.

I lived in no 1 Fleur de Lys Cottages until 2011. I had my first baby while living there, but when my second was due we sold. It is not a house to raise a family in.

I do not have experience of the current landlords, who seem very nice, but some basic facts are the same.

When music is played in the pub, it comes through the walls. The cottage is not big and there is nowhere you can hide from the noise. When there is live music, it is unbearable.

When people are outside the pub talking you can hear through the closed windows. The cigarette smoke and noise means you have to keep windows closed even in hot weather.

Basically, we concluded that when the pub was open, we couldn't sleep. Our health suffered from lack of sleep as often the noise would go on beyond 1am. We both have jobs needing high levels of focus and lack of sleep doesn't help. It was certainly not a place to try to get children to sleep in.

We value the pub enormously as a friendly community asset. However, the licence should take into account the basic fact that when the pub is open, the neighbours, including their kids, cannot sleep.

I am happy to discuss if that would be helpful.

Tamsin Anderson

Leigh, Kent Tn11

From:

Nicola O'Shea

Sent:

13 December 2016 14:26

To:

'Mike Rice'

Subject:

RE: Fleur De Lis, Public House.

Good Afternoon

Thank you for providing these details. I will send you an acknowledgement letter in the post.

Kind Regards

Miss Nicola O'Shea

Senior Licensing Officer and Administration Team Leader

Sevenoaks District Council | Council Offices | Argyle Road | Sevenoaks | Kent | TN13 1HG

Tel: 01732 227270

Email: nicola.oshea@sevenoaks.gov.uk

Online: www.sevenoaks.gov.uk

From: Mike Rice [mailto:

Sent: 13 December 2016 14:13

To: Nicola O'Shea

Subject: Re: Fleur De Lis, Public House.

Miss Nicola O'Shea My full address,

Leigh, Tonbridge, Kent TN11

Kind regards, Michael Rice

From: Nicola O'Shea

Sent: Monday, December 12, 2016 12:52 PM

To:

Subject: Fleur De Lis, Public House.

Good Afternoon

Thank you for your email. Should you wish for this representation to be considered by the Licensing sub-committee in making their decision, I would be grateful if you could provide your full address.

Kind Regards

Miss Nicola O'Shea

Senior Licensing Officer and Administration Team Leader

Sevenoaks District Council | Council Offices | Argyle Road | Sevenoaks | Kent | TN13 1HG

Tel: 01732 227270

Email: nicola.oshea@sevenoaks.gov.uk

Online: www.sevenoaks.gov.uk

From: Mike Rice [mailto:

Sent: 05 December 2016 20:00

To: Licensing

Subject: Fw: Fleur De Lis, Public House.

From: Mike Rice

Sent: Sunday, December 4, 2016 7:04 PM

To: licensing@sevenoaks.go.uk Subject: Fleur De Lis, Public House.

I refer to the application made by Mrs Jane Baier in relation to the headed premises.

I visit the public house on a very regular basis and can quite honestly say I have never come across patrons making a noise such as to upset the neighbours.

As for antisocial behaviour I have never come across any during my visits nor have I witnessed any vandalism.

I would mention that Mrs Baier was fully aware that she might encounter some noise living next to a public house as she was living in the village prior to her purchasing the house.

We are very lucky in Leigh to still have a functioning public house and I would hope that the licensing authority will take this into account when reviewing the licence. Michael Rice.

















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From:

publicaccess@sevenoaks.gov.uk

Sent:

13 December 2016 20:15

To:

Nicola O'Shea

Subject:

Comments for Licensing Application 16/03704/REVIEW

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 8:15 PM on 13 Dec 2016 from Mrs Melissa Mayes.

Application Summary

Address:

Fleur De Lis Public House High Street Leigh Tonbridge

Proposal:

Kent. TN11 8RL

Piupusai.

Review of licence

Case Officer: Nicola O'Shea Click for further information

Customer Details

Name:

......

Email:

Address:

Leigh, Kent TN11

Comments Details

Commenter

Type:

Neighbour

Stance:

Customer made comments in support of the Licensing

Application

Reasons for comment:

- Supporter of Licence Application/Holder

Comments:

8:15 PM on 13 Dec 2016 Please keep my details private

thank you.....

Our family of four, two adults and two children are residents of the village of Leigh and wish to write in support of the owners of the Fleur de Lis pub in relation to the application which has been made to review the premises licence. Our house is a few doors down from the Fleur de Lis and we have not experienced any problems with the pub.

There were, historically, four pubs in Leigh. All have closed down except for the Fleur de Lis which, together with the church, the primary school and the village shop, are an essential part of our community. The pub was taken over in February 2015 by John and Joanne Masters who have undertaken a full refurbishment of the establishment to a very high quality. We are regulars of the pub which we know to be well-managed and very orderly. We simply cannot recognise the picture of the Fleur de Lis portrayed in the recent application to review

the premises licence.

Making a pub pay in a small community such as ours is very difficult. Any restriction on the licensing conditions currently applicable to the pub is bound to have a detrimental effect on the economic viability of the only pub left in our village. Whilst we obviously sympathise with any annoyance suffered by the applicant, we would point out that the property concerned was purchased in the full knowledge that it was next to a pub. As to any nuisance caused by the pub to the applicant, whilst we are clearly in no position to comment on the specifics laid out in the application, we would confidently say that it is difficult to imagine a more pleasant and well ordered pub than the Fleur de Lis. When we have been sitting outside in the pub garden the owners have been responsible and considerate and request that we come in and shut the doors when it is late evening.

In view of all the above, we firmly believe that the current licensing conditions should remain in place for the Fleur de Lis.

Thank you

Donna Thorne

From: Sent: To: Subject:

Robert Wilson < > 14 December 2016 03:14 Licensing

Fleur De Lis, Leigh

Dear Sir/Madam.

As a Leigh villager and frequent user of the "Fleur", (mainly for evening meals) I am somewhat appalled at the application by Jane Byers to have the pub closed

from anyone - and me, being a conservative old fellow, wouldn't have allowed it anyway. My family will testify to that! I were obviously present and enjoyed an extremely friendly and we'll run bbq in the pub's rear garden. There certainly was not any excessive noise or stupid behaviour One of the incidents cited by J Byers concerned my son's wedding reception which was held on the Saturday AFTERNOON on August 26th 2016. Being parents, my wife and

The bbq only ran during the early part of the afternoon and certainly not all day.

I believe that Jane Byers was warned by many villagers about moving right next door to the pub, but the 'price was right' and she moved there from Gibbs Field

As for other claims by her, I am unable to comment except that I know John, the licensee, runs a friendly and controlled business which the village is proud of.

Thank you for reading my thoughts on the matter.

Robert Wilson,

Leigh TN11

Sent from my iPad

16/030704/KENEW

LICENSING Partnership POBOX 182 Sevenoakes TN 13 198

TRS SIV BUTCER
Leigh TNII
December 11- 2016

Re! Notice of Review of Premises Licence of For Fear D Lis Public House High Street Leigh TN 11 8RL

the said establish ment and have been since 1970. The pub makes less noice now than it has in the past.

My has band and I live Toughly 100 meters from the Fleur and are not aware of any examine noise from music or otherwise.

Josef arked my husband as a friend, to view the cottage prior to

her pur chasing it. He agreed it was a lovely cottage, but as it is enediately adjacent to the pub, she would most probably experience general pub noises. Her reply, I do not mind a bit of noise. I also pointed out to Mrs Bair about probable pup noice, and got the Same Teply. It appears to me tolat the applicants from plaints are overstated and some mostly unfounded and unresonable. In my view a public House 15 for the public to enjoy a drink meal and conversation with Priends. Finally as patrons lof said establish ment, I object to be called noisey, misance with antisocial LICENSING PARTNERSHIP 1 4 DEC 2016 SEVENOAKS DISTRICT COUNCIL

Sent:	14 December 2016 11:38
To: Subject:	Licensing RE: Fleur-de-lis Pub in Leigh
Subject.	KE. Fledi-de-ils Pub in Leigh
	Leigh TN11 steps to ensure that there will be no repetition of public nuisance.
On 14 Dec 2016 11:33,	"Licensing" < licensing@sevenoaks.gov.uk > wrote:
Good Morning	
Thank you for your ema	ail.
it is a requirement of the including the name an	ider your email as a valid representation, please could you supply your address as the Licensing Act 2003. Please be advised that any valid representation address of the person or organisation making the representation will be ce holder and review applicant.
	I determine the validity of this representation in relation to the licensing clarify what the landlords specifically have ensured there is no repetition of?
	rill only be able to consider points contained within your representation sing objectives namely,
Prevention of Crime a	and Disorder
Protection of Children	n from Harm
Public Safety	
Prevention of Public N	luisance
Please do not hesitate t	o contact me should you wish to discuss this any further.

Kind Regards

Miss Nicola O'Shea

Senior Licensing Officer and Administration Team Leader

Sevenoaks District Council | Council Offices | Argyle Road | Sevenoaks | Kent | TN13 1HG

Tel: 01732 227270

Email: nicola.oshea@sevenoaks.gov.uk

Online: www.sevenoaks.gov.uk

From: Adam Massingham [mailto:

Sent: 14 December 2016 09:30

To: Licensing

Subject: Fleur-de-lis Pub in Leigh

I wish to voice my support for the above pub. It is the only pub in the village as is a family orientated pub acting as a focal for village social life. I understand there has been one or two isolated incidents recently but that the manager and his family who live above the pub have taken steps to ensure that there is no repetition. The brewery are also being supportive of the landlord.

The pub should retain its licence. The residents who chose to buy or let premises adjacent to a pub must expect some noise and disruption.

Thank you for taking the time to read this email.

Adam Massingham











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From:

Ian Davidson <

Sent:

14 December 2016 13:28

To:

Licensing

Cc:

Chrissie Davidson

Subject:

Application to review license at Fleur De Lis, Leigh

Sir

We would like to make representation in support of the Fleur De Lis, following the application by two Leigh residents to withdraw the license. Their application refers to several specific instances over the summer months, but also refers to incidents over several years and previous landlords becoming aggressive and threatening. The current landlord, who has been at the pub for just two years, has renovated the pub and it has, in this time, become a major part of our village life. It supports various social clubs, church and school functions, and holds regular social events, quiz nights, etc including private parties, throughout the year. These are all well attended.

The Fleur is the only public house left in the village, following the loss of the Bat & Ball, and is a valued local amenity used by plenty of responsible people, who give no problems to the immediate residents.

We have attended many social events, with music provided and outdoor BBQs in the rear patio area (they do not have a garden as stated in the application) and have not found the noise or behaviour to be excessive. We were both at the party referred to on the 17 September. It was a private 50th birthday party of a village resident and was attended by many residents. In our opinion, it was a normal, happy birthday event enjoyed by many. We assume that the specific references made about that night were isolated incidents, and are not reflective of the general behaviour of customers.

Many village pubs around the country are closing on a regular basis, due to lack of trade, and as a result, the village community spirit with them. We should preserve and continue to support our thriving village pub. We understand that John, the licensee, has taken steps to avoid any repetition of the incidents mentioned in the application, and complied with the requests of the licensing authority.

Given this, the withdrawal of the pub's licence would be a punishment totally out of proportion, and only serve to unfairly punish the vast majority of customers and village residents.

We would appreciate if you would take our views into consideration when making your judgement.

Ian and Christine Davidson
Leigh, TN11

Ian Davidson
Mobile:
Home:

Please consider the environment before printing this e-mail

From: publicaccess@sevenoaks.gov.uk
Sent: publicaccess@sevenoaks.gov.uk

To: Licensing

Subject: Comments for Licensing Application 16/03704/REVIEW

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 4:51 PM on 14 Dec 2016 from Mr Jason Rutherford.

Application Summary

Address: Fleur De Lis Public House High Street Leigh Tonbridge

Kent. TN11 8RL

Proposal: Review of licence

Case Officer: Nicola O'Shea
Click for further information

Customer Details

Name: Mr Jason Rutherford

Email:

Address: Leigh, Kent TN11

Comments Details

Commenter

Type:

Member of the Public

Stance: Customer made comments in support of the Licensing

Application

Reasons for comment:

- No Objection

Comments: 4:5

4:51 PM on 14 Dec 2016 Dear Sirs

I am writing in capacity as a patron of the fleur de lys Public House and also to confirm that I fully support the publicans continued late licence.

I have read the objectors comments with interest and have say my experience's of the Pub have been the complete opposite.

I have regularly attended social events and at no time I have witnessed any anti social behaviour vandalism in or outside the pub and disagree that the noise has been excessive, bands and discos have always been closed down early.

Further I attended the event from beginning to end on the 17/09/16 and I can categorically state that I did not witness the any of the events that were alleged to have happened. As a note this event was attended by 4 local school teachers including the head mistress our local Vicar and also the local church youth minister, I have spoken to them and they have also confirmed that they did not witness anything untoward happening.

To close, I would like to bring to your attention that to reduce the licence will have dramatic detrimental affect to our community, the objector has tried to convey the impression that late parties are happening every weekend, this is not the case. The pub supports all the adhoc sports club events and PTA so that they can raise sufficient funds to carry on. It is also worth noting that the pub is generally empty Tuesday to Thursday and often closes early.

Regards

Jason Rutherford

10th December 2016

Nicola O'Shea The Licencing Department Sevenoaks District Council Argyll Road Sevenoaks Kent.

LICENSING PARTNERSHIP
1 5 DEC 2016
SEVENOAKS DISTRICT COUNCIL

Dear Sirs

Re: The Fleur, High Street, Leigh, Tonbridge.

For many years the neighbours, both attached and nearby, have lived in harmony with the Landlords occupying The Fleur de Lys public house in Leigh. They have cooperated with each other with each party respecting the lives of those close by with few problems causing concern and disruption to either side. It has been possible to discuss and resolve any issues in the past.

Many years ago I held a residential licence for a 30 bed hotel and when this was granted, it was made clear that I had responsibilities relating to my guests regarding the amount they drank and their behaviour towards their fellow guests and neighbouring occupants of the road. It was my responsibility to police this and act appropriately to deter such anti-social behaviour as my licence would be at risk if complaints were made.

It is sad for the village and for those living near to the Fleur that the current licencees appear to have little regard for their closest neighbours, especially during the times of the extended licence granted over the past year.

Attempts to discuss this have met with comments that as the licence has been granted, there is nothing those living close by can do about it. Normal pub hours apply a certain restraint but the extended hours to 1am on Fridays and Saturdays and to midnight from Sunday to Thursday is excessive in a small village and a close community.

Excessive noise at these extended times can be heard within the homes of the neighbouring properties until at least 1am on a regular basis, particularly from the beer garden at the back with the sound and amplified music carrying across to family homes where small children live.

Perhaps the current landlord should be made aware that he should police his customers' behaviour and take action to reduce the effect of their alcohol consumption on the pub's neighbours or else this licence extension would be at risk of termination.

Some attempts should surely be made to reduce and eliminate the excessive noise and nuisance to the community of Leigh. Other residents who live a little further away also report that noise is a nuisance to them.

Landlords should not be permitted to build their businesses at the expense of the homes and lives of those who live close by and who, in the past, have not had unsolvable problems with previous occupants of The Fleur.

Leigh is a small village who values having a public house but residents should be entitled to a peaceful life and be able to enjoy their homes and gardens without such a nuisance being permitted.

I look forward to hearing from you regarding the above matters.

Yours faithfully,

Linda David

Linda Boyd

Leigh
Tonbridge
Kent TN11
Tel:

25th November 2016

Nicola O'Shea Sevenoaks District Council Council Offices Argyle Road Sevenoaks Kent TN13 1HG

Dear Ms O'Shea

REF: 16/03704/REVIEW

We are all residents of the village of Leigh and wish to write in support of the owners of the Fleur de Lis pub in relation to the application which has been made to review the premises licence.

There were, historically, four pubs in Leigh. All have closed down except for the Fleur de Lis which, together with the church, the primary school and the village shop, is an essential part of our community. The pub was taken over in February 2015 by John and Joanne Masters who have undertaken a full refurbishment of the pub which is now of a very high quality indeed. We are all regulars of the pub which we know to be well-managed and very orderly. Indeed, we simply cannot recognise the picture of the Fleur de Lis portrayed in the recent application to review the premises licence.

Making a pub pay in a small community such as ours is very difficult. Any restriction on the licensing conditions currently applicable to the pub is bound to have a detrimental effect on the economic viability of the only pub left in our village. Whilst we obviously sympathise with any annoyance suffered by the applicant, we would point out that the property concerned was purchased in the full knowledge that it was next to a pub. As to any nuisance caused by the pub to the applicant, whilst we are clearly in no position to comment on the specifics laid out in the application, we would confidently say that it is difficult to imagine a more pleasant and well ordered pub than the Fleur de Lis.

In view of all the above, and in particular the orderly way in which the pub is managed, we firmly believe that the current licencing conditions applicable to the Fleur de Lis do not create any significant risk of crime or disorder in the area. We further believe that those conditions do not give rise to any material public nuisance, other than that which is inevitable in the ordinary course of the operation of a village pub such as the Fleur de Lis.

We would very much appreciate our views, and the importance of the Fleur de Lis to the Leigh village community, being taken into account by those considering this application.

Yours faithfully

The Residents of Leigh Village listed below

NAME	ADDRESS	SIGNATURE
PUTER Kump	Lersh, In!	
SALLY KEMP	11	
NEALE TYLER	LEIGH	
Enna vood	LEIGH	
Ju Marde	7/211	
FLO YEOMAN	TONBRIDGE	
BRYONY TYLER	LETRH	
Frona Ashmare	Lev	92
Dave Ashrica		
Vicky Had	To 4	
Davier Estar	Western	
SIV Bulled		
JOHN S		
STEPHENE SMLIN	TONBRISHE THIO	
Fiona lake	leigh	
A: Newman	Leigh.	
Flora Kirby		
d	heigh TNII	

K. Phillips	: legh		
D. Everest	Tembricia p		
L. Edmonds	heigh		
J W00D	heigh		55
CBare	Lun		
Alavian.	LEIGH		
M. POLITER	North		
D. Pauter	LEIGH		
M. Doggett			
K. M°CUTCHEON	Pershwar Torbide	-6	
J OFFEN	LEIGH		
S. BELL			
l TATO-PSON	LEICH	1.4	
AHOCHAI	4014		
S. RUTHERBRA	LEIGH		
J. RUTHERFORD	LEILH TAIL		
Do	IFI GA.		



		A	
DAVID MALLYON	TICEHORST		
Jim OPPEN	LEIGH		
Melissa Maye	Leigh.		
ANDREW MAYES	11	<i>j</i>	
RACHEL LOTTE OF W	D, LEIGH		
NEIL LITTIGHEN	l\		
Philippa Emals			
Ju Areas	Gigat		
Sarah Bytle	Mill		
Liovel Kevis	tersh		
Samanltha Corber	(eigh,		
Tim Carter	1		_
KEITH WOODY ATE	LEISH		
DAVIDINGHINS	E 1 wg F7		
SIMON MAYNARD	Le16H		
Jemma Hayrard	LEIGH		
Pero CROKT	Leath		

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S. Woo		
G. Harland		8
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J. Freeman.	Pershust.	
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C EMPETT	Ceigh,	
Tansin Empett	Leigh	
akirhy	Leigh	
M. DOHERTY	Lorgh	
CTabrett	Leigh.	
JOHN TUICE	-	
	LEIGH	

GKIRBY.	LEIGH, TNII!
K. SHERIFF	LEIGT TNII
J.WILSON	EFICH TNII
S. DEAN	LEIGH TNIG
A.N.BODLE FRSA, FCIPD, FOMI, FIRSM	
TRUST CORNAR	TNI
A. NAUDÉ	LEIGH TNII
1 BISHOP	LEICH TWII
Goshea	Ceigh.
David Hiralife	
MACK HINCHLIFFE	
PHLOG	Leigh
Niay Sheriff	Leigh TNII
JACKLE SPANJING	WEIGH TNU
TONY ALMEN	-11 -11
PHIL STALDING	· PP
YORAEN 3 PAINTING	-11-11- PD

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Nicola O'Shea

From:

publicaccess@sevenoaks.gov.uk

Sent:

29 December 2016 20:21

To:

Nicola O'Shea

Subject:

Comments for Licensing Application 16/03704/REVIEW

Follow Up Flag:

Follow up

Flag Status:

Flagged

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 8:20 PM on 29 Dec 2016 from Mrs Alice Backlog.

Application Summary

Address:

Fleur De Lis Public House High Street Leigh Tonbridge

Kent. TN11 8RL

Proposal:

Review of licence

Case Officer: Nicola O'Shea Click for further information

Customer Details

Name:

Mrs Alice Backlog

Email:

Address:

Leigh, Kent TN11

Comments Details

Commenter

Type:

Neighbour

Stance:

Customer made comments in support of the Licensing

Application

Reasons for

- Noise Disturbance

comment:

- Opening Hours

- Prevention of Public Nuisance

Comments:

8:20 PM on 29 Dec 2016 We currently live at the opposite end of the terrace from the Fleur de Lis pub

house and have lived here for eight years.

When we originally purchased our home we aware there

would be a level of disruption and noise from the adjoining pub which we understood, accepted and

welcomed.

The Fleur pub is firmly a part of village life. It is an important social focal point, plays a vital role and contributes towards the local community. However in recent years there has been a steady increase in late night amplified events and subsequently an increase in disruption and noise. We feel the balance of acceptable noise levels has been breached on a number of occasions especially with events finishing at 1.00am and the

subsequent noise of customers leaving the premises which can carry on well beyond 1.00am.

We understand in these challenging times for public houses that it is increasingly difficult to sustain a viable business but there needs to be a re-alignment and rebalance with regards to respecting the immediate local residents, especially concerning noise and general disturbance.

A 1.00am licence for amplified sound within a public house directly adjoining residential properties without any sound proofing, is in my view totally inappropriate, especially within a small residential village setting.

Immediate residents including ourselves do have a fundamental right to live in peace and safety within our home without late night invasive noise which on a number of occasions has brought distress to our children.

What we would like to see is a small change within the license conditions to bring the 1.00am licence for amplified sound reduced to a more sensible time and for better policing by the publicans of noise made by customers using the front and rear beer gardens in the evening and leaving the premises.

We do hope a balance can be re-established which will both benefit the current publicans and immediate residents.

Nicola O'Shea

From:

alice mansbridge <

Sent:

29 December 2016 20:13

To:

Licensing

Cc:

Nicola O'Shea

Subject:

Recommendation for the review of the Fleur De Lis Pub license. 29th Dec 2016

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear Nicola,

Please find our reccomendation for the license review of the Fleur De Lis public house.

Many Thanks Mr and Mrs Backlog

Leigh

My family and I currently live at the opposite end of the terrace from the Fleur de Lis public house and we have lived here for over eight years.

When we originally purchased our home we were well aware there would be a level of disruption and noise from the adjoining pub which we understood, accepted and welcomed.

The Fleur de Lis pub is firmly part of village life. It is an important social focal point, plays a vital role and contributes towards the local community. However in recent years there has been a steady increase in late night amplified events and subsequently an increase in disruption and noise. We feel the balance of acceptable noise levels has been breached on a number of occasions especially with events finishing at 1.00am and the subsequent noise of customers leaving the premises which can carry on well beyond 1.00am.

We understand in these challenging times for public houses that it is increasingly difficult to sustain a viable business but there needs to be a re-alignment and balance with regards to respecting the immediate local residents, especially concerning noise and general disturbance.

A 1.00am licence for amplified sound within a public house directly adjoining residential properties without any sound proofing, is in my view totally inappropriate, especially within a small residential village setting.

Immediate residents including ourselves do have a fundamental right to live in peace and safety within our home without late night invasive noise which on a number of occasions has brought distress to our children.

What we would like to see is a small change within the license conditions to bring the 1.00am licence for amplified sound reduced to a more sensible time and for better policing by the publicans of noise made by customers using the front and rear beer gardens in the evening and leaving the premises.

Also it would be welcomed gesture for local residents to be informed in advance of any late night functions so alternative arrangements can be made. This was something previous landlords of the Fleur De Lis had done with great success and had helped build mutual respect within the immediate community.

We do find it most irregular that a 1.00am live/amplified music licence has been granted to a public house directly adjoining residential properties without any provision for sound proofing, bearing in mind that the Fleur de Lis was converted from a residential dwelling and is not purpose built.

Was there any consultation with the immediate local residents at the time of granting the 1.00am licence?

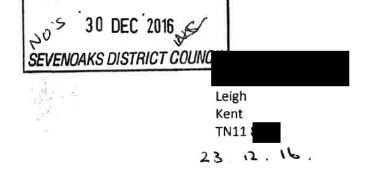
We do hope a balance can be re-established which will both benefit the current publicans and immediate residents.

Best Wishes,

Alice Mansbridge

Freelance Photo Editor

Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP



Dear Sir/Madam

LICENCING REVIEW FLEUR DE LIS LEIGH

I am writing in response to the above licence review for the Fleur de Lis, High street, Leigh.

We have been resident in the village for over 36 years and have never had cause to make a formal complaint about noise and drunken behaviour emanating from the Fleur de Lis to the environment officer until September this year. On many occasions over the past two years we have had to suffer loud amplified music via live band or Disco with DJ with the associated unruly drunken behaviour until the early hours of the morning. There were times in the summer when we were unable to sit and enjoy our garden even during the day time.

This all came to a head when in September we arrived home at approx. 11:30 p.m. after a night out. As we approached our drive which is right next to the Fleur car park we could hear extremely load amplified music coming from the pub garden which was full of young people that were obviously drunk and having a good time. Singing and shouting loudly. It was like being in the centre of a large town at closing time.

We only have one small window facing the pub garden but because the doors and windows were open at the back and front of the premises the noise could be heard in our house above the television and we were unable to go to bed. We then had to suffer the unruly drunken behaviour of the pub customers leaving after 1 o'clock in the morning.

I understand that there was another party the following weekend, which was worse, but we were away fortunately.

There have been two more parties since. No issue with the first one as the doors and windows of the pub were kept closed. However, the second one we had the same issue with drunken customers leaving the doors open and causing a nuisance.

We were then woken at 12:30 p.m. on Tuesday 6th December by a loud trundling noise right outside our bedroom window. After the fourth trip up down, my husband got up to investigate and it was the landlord returning the chairs that he had borrowed from the village hall. The village hall door only yards from our bedroom windows. He did apologise when my husband asked him to stop and he did come round the next morning to apologise again, but this is just an example of their total lack of consideration for their neighbours.

At approximately 1.00 a.m. the following Sunday morning we were woken by drunken men shouting outside of our house. I find this extremely intimidating and frightening. We should all be able to feel safe in our own homes.

I really do not think that loud amplified music and drunken behaviour in the early hours of the morning is conducive to a quiet country village when the premises are not only very close to, but actually attached to residential properties.

The publicans just do not seem to be able to control the behaviour of their customers and whether this is just due to lack of experience or that they simply do not care I can't say.

Unfortunately, I have not felt able to discuss any of the issues above with the licensees due to an incident that occurred when I, my husband, two friends and my son and his partner attended a quiz evening at the Fleur early this year. After which I felt intimated and upset. Towards the end of the evening my son queried the price of a small glass of soda water after which we were subjected to what can only be described as a rant from the landlady. During which, she accused my son of not wanting to pay for his drinks which wasn't true. We were shocked and speechless at how rude she was, but as it was near the end of the quiz decided to dismiss it as we thought that she had just had a bad day. However, when she came to clear away the glasses, she started again, which culminated in her telling us that if we did not like their prices, to drink elsewhere. I have never ever been spoken to like that before and needless to say we have taken her advice. But because of this I have felt unable to discuss any of the issues above with either of the licensees as frightened of what the reaction might be. I would also like to add that this was my son's local for 15 years before he moved away from the village, so it's a shame that he feels no longer able to go in there for a drink with his mates who still live locally. They all meet elsewhere.

In no way do I wish this business to fail. I think that the pub is a great asset to the village and feel that this can all be easily resolved by reducing the Alcohol and Entertainment licence to 11p.m. on Friday and Saturday with an extension just for New Year's Eve and by keeping all doors and windows closed when music is being played. Perhaps Greene King could also help by providing some extra guidance to the current landlord and landlady.

Yours Sincerely

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MRS L. R. MARSJEN

